



## OUR VISION & MISSION

*A community where every person facing death feels safe, supported, and honoured – with compassionate care that respects their choices, values their dignity, and embraces the sacredness of life.*

### Our Values

Each of Cittamani's core values is expressed not only in what we believe, but in how we serve, how we relate to one another, and how we walk beside people at the end of life.



#### COMPASSION

We approach every interaction with kindness, gentleness, and generosity of spirit. Through presence, deep listening, and tender care, we honour the emotional and spiritual needs of our clients and their loved ones.



#### EMPATHY

We seek to understand each person's unique journey through dying and grief. Our service is grounded in the belief that true connection arises from walking alongside others with open hearts.



#### UNDERSTANDING

We recognise the dignity and value of every life, regardless of circumstance. We create space for healing, reflection, and peace, respecting that death is a natural and meaningful part of life.



#### EMPOWERMENT

We support choice, self-determination, and autonomy for every person in our care. Whether through practical support, information, or emotional guidance, we empower clients and their families to navigate this time with clarity and confidence.